

Arkansas Burial Association Board
Board Meeting

MINUTES

Tuesday, December 2, 2014 – 10:30 a.m.
101 East Capitol, Conference Room C
Little Rock, AR

Chairman Steve Ballard called the meeting to order. Members present were: Vice Chair Haylee Harris-Hill, Normal Gilchrest, R. W. Ocker, and Barbara Hovarter. Members absent were Sammie Turner James, Scott Berna, and Chuck Dearman. Staff that were present: Amy Goode, Executive Secretary and Mark Ohrenberger, Board Counsel.

1. ***AR Club of Burial Associations held their annual meeting.***

2. ***Introduction of the Board***

3. ***Administrative***

- a. Motion made by Gilchrest to approve the October 22, 2014 minutes as written and distributed, seconded by Ocker, all in favor. Motion carried.
- b. Motion made by Hovarter to approve the October 2014 DF&A financial documents and trial balances as distributed, seconded by Ocker, all in favor. Motion carried.

4. ***Complaints***

a. ***Murphy, Keila V. Prescott Burial Association, Ben Ed Brazzel***

Ballard stated, that since we last met we have received the documents illustrating the family or the member did receive full credit for the burial policy on the contract. Apparently, the servicing funeral home that gave the credit instead of seeking reimbursement from Prescott, they are reaching out to the family to do that for them. The family has been employed to fight their battle. The family received the credit and they received the full benefit of their membership; that they have paid on all these years. Now it's an issue between the funeral homes. The servicing funeral home was Pharr Funeral Home which does fall within the 25 mile radius. Ohrenberger read for the record Article 22. The certificate is silent about the service area. The contract funeral home has agreed to pay 70% when the funds are available. Since this falls within the service area it would not be considered an outside claim.

Motion made by Hill to dismiss the complaint since the family has been given full credit, seconded by Hovarter, all in favor. Motion carried.

- b. ***Hammons Burial Association*** –During a recent audit it was discovered they have certificates of deposit in one bank that total \$755,812.67 which is a violation of our law. They were sent a letter on November 7, 2014 instructing them to fix the situation by our meeting today. Mr. Hammons responded that they were working with the bank to get the funds restructured.

Motion made by Gilchrest to have the matter resolved by January 26, 2015, seconded by Hill, all in favor. Motion carried.

- c. ***Rowell-Parish Update*** – Mr. Parish passed away and his daughter is working to get things changed over since his death. Mae Moore will hold a special meeting to elect new officers and also work to secure a new bond. There is some concern of them being able to keep the funeral home open, so we will continue to monitor the situation.

5. **Attorney Updates – Mark Ohrenberger**

- a. **Drew County Burial Association** - Ohrenberger stated the case had been dismissed completely. We did not go to trial in November and it's usual for these to clear themselves on their own. In this case it did, but the underlying issue will probably be seen again.

Also he let the Board know that he will be leaving at the beginning of January to stay home and take care of his new baby and he has enjoyed working with Board. He will also work with whomever is appointed to us to get them acclimated to ongoing cases.

6. **Meeting dates:**

- a. January 28, 2015 – 11am
- b. April 22, 2015 – 11am
- c. July 22, 2015 – 11am
- d. October 28, 2015 – 11am
- e. December 7, 2015 – 11am

7. **Adjournment**

Motion made by Gilchrest to adjourn the meeting, seconded by Hovarter, all in favor. Motion carried.

ATTEST:

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